With Cox Advanced TV, you'll experience 100% digital picture and sound, hundreds of channels and the ability to watch shows On DEMAND™ and on the go.
Turn on the entertainment
Your Cox Advanced TV subscription comes with these great FREE features:

TV Online
Enjoy shows from a growing list of over 20 programming channels that are just a click away, online or on your mobile device. Go to www.cox.com/tv and sign into your Cox User ID and Password. Select a network and pick your shows. Then click ‘Play’ to watch instantly.

Mobile Video Apps
Get access to mobile video apps including STARZ® Play, WatchESPN, Watch Disney, HBO GO®, and many more so you can watch shows on your schedule. Download the FREE Cox TV Connect App and FREE Cox Mobile Connect App from the Apple App Store® or with the Android App on Google Play.

Cox Mobile Connect
Cox Mobile Connect lets you control and manage your home phone calls, view TV listings, view and pay your bill, locate a Cox Solution Store® and more. You can also visit www.cox.com/mydvr to schedule recordings online.

HD
Get the most out of your HDTV with HD service from Cox. With 100% digital video and sound, you’ll get a vivid picture and better HD experience. And with Cox, most HD programming is no extra charge. In most areas, HD channels are in the 1000s*—see your included lineup for channel locations in your area.

On DEMAND
Watch a wide array of shows and movies any time you like, most of them at no additional charge. See primetime shows starting the day they air with My Primetime. Plus watch hit movies, with many available the same day as the DVD release and weeks before Netflix or Redbox.

Cox TV Connect*
Watch live TV right on your iPad, iPhone, or iPod touch® in any room of your house. Now you can take your favorite shows with you and turn any room into a TV room. Choose from up to 90 popular channels. You’ll never have to miss another minute of your favorite shows on popular networks like Disney Channel, HLN, Food Network and many more.

Cox Advanced TV Plus
Add the Plus Package to your Cox Advanced TV subscription to get access to Whole Home DVR service. Family members can watch recorded shows on any TV in the house. In most areas, the Plus Package also adds up to 6x more storage capacity of our standard DVR.

On DEMAND service requires a digital receiver. A Cox Advanced TV HD receiver is required to access HD On DEMAND. On DEMAND may not be available in all areas. Some On DEMAND programming costs extra. Other restrictions apply.

* Excluding Oklahoma, Arkansas and Kansas. Cox On DEMAND service requires whole home DVR. Cox TV Connect requires TV Essential or above and Cox Preferred, Premier or Ultimate internet service; DOCSIS 3.0 modem recommended for best viewing experience. Not all channels in TV service subscription may be available. Currently, Cox TV Connect is only available to Cox residential customers in Cox service areas who have Cox TV service.

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Press Cable, DVD or AUX to select which device you want to control

Return to viewing live TV

Access your cable receiver options

Instantly start recording live TV

Center navigate the program guide and menu screen

Page up or down while in the Guide

Access additional options while using the Guide or menu

Display all the programs available to view

Raise or lower the volume

Mute the volume completely

Control the Picture In Picture functionality of the digital receiver or TV (not available on all TVs or digital receivers)

Turn the selected device on or off (from #1). Press and hold the power key for three seconds to turn off all programmed devices

One-click access to On DEMAND programming (On DEMAND menu buttons may not work in certain areas). You can also access On DEMAND by going to Channel 1

Change the aspect ratio if the digital receiver supports HDTV

Turn Closed Captioning on or off

Control the DVR (these keys are also used to control a DVD or VCR)

Display additional information about the program you selected

Choose a highlighted program or menu option

Return to watching a program when using the Guide or menu

Display a listing of programs that have been recorded

Access various program and interactive options

Tune to the last channel

Change the channel on the selected device

Cycle through the favorite channels you stored in the cable receiver

Manually select a channel to be watched. These keys are also used for programming the remote control

Display the last seven seconds of a recorded program

Instant replay

Subtitles or captions

Add captions

Fast forward

Pause

Rewind

Select

Speed

Track back

Track forward

Volume

Channel

Mute

Practice mute

Select a volume level

Select a channel

Copy selected channel

Clear channel

Display additional remote support information

Master your remote control

Say goodbye to remote control clutter

Quick-Start Remote Set-Up

Turn on the device you want to program

Press and hold the desired device button on the remote control (e.g., TV, DVD or AUX) together until one of the device buttons blinks twice, then release

Press and release the desired device button (e.g., TV, DVD or AUX) together until the device turns off, then release

Remote Support: www.remotes.cox.com
Turn on your TV and digital receiver

Follow these simple steps to turn on your entertainment.

To turn on the TV
Press \( \text{Power} \) then \( \text{On} \).

To turn on the digital receiver
Press \( \text{Power} \) then \( \text{On} \).

Adjusting the Volume Level

- Use the \( \text{Volume} \) buttons to increase or decrease the volume.
- To turn the volume off completely, press \( \text{Power} \) again.

Changing the Channels

- If you know the channel number, enter it using the numbered buttons. Press \( \text{Enter} \) for immediate tuning.
- Use the \( \text{Channel} \) buttons to go one channel up or down.
- To scan the previously tuned channel, press \( \text{Channel} \) again.

If you have a High Definition Television (HDTV) in your home but do not have HDTV service, you are not receiving true High Definition (HD) on your TV.*

The shows and movies on an HDTV are not true HD unless you have HD service. With HD service you get a picture that is twice as clear as standard TV.

If you have an HDTV, you can switch out your current digital receiver for an HD receiver for no additional monthly fee.

To activate your receiver, go to www.cox.com/activate or call 1-888-556-1193.

NOTE: If a Cox Installation Rep has set up service for you, your receiver is already activated. There is no need to activate your receiver again.

Get the most out of your HDTV

If you have a High Definition Television (HDTV) in your home but do not have HDTV service, you are not receiving true High Definition (HD) on your TV.*

The shows and movies on an HDTV are not true HD unless you have HD service. With HD service you get a picture that is twice as clear as standard TV.

If you have an HDTV, you can switch out your current digital receiver for an HD receiver for no additional monthly fee.

*In order to access most HD programming, you will need a Cox HD receiver or CableCARD™ and an HDTV. Local HD channels may be accessed with clear QAM HDTV sets and Cox TV Starter without an HD receiver or CableCARD.
Using the Guide

The Interactive Programming Guide allows you to find the shows you want to watch, record or block.

Find Shows by Channel
- Display the Channel Banner
- Press to display the Guide
- Browse by channel
- Enter a channel number to jump directly to that channel number in the Guide
- Scroll channels one page at a time

Find Shows by Time/Date
- Press to display the Guide
- Browse by times more preferred
- Enter the number of days to jump ahead, then press within two seconds.

Find Shows by Title
- Press to display the Guide
- Press the 'C' button
- Enter a letter and continue typing until your title appears
- Highlight a desired theme
- Display program list (back to theme list)
- Scroll programs
- View selected program

Information About Shows
- Display the Channel Banner
- Press again to display QuickInfo™
- Display more pages of information
- Press again to hide the Channel Banner

Find Shows by Theme
- Press to display the Guide
- Press the ‘B’ button
- Scroll one page at a time
- Highlight a desired theme
- Display program list (back to theme list)
- Scroll programs
- View selected program

Helpful Hints
- You can search for shows and movies up to one week in advance
- If you highlight the show you are interested in, a description of that show will appear in the Guide

Information About Shows
- Display the Channel Banner
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Find Shows by Time/Date
- Press to display the Guide
- Browse by times more preferred
- Enter the number of days to jump ahead
- Press within two seconds.

Find Shows by Title
- Press to display the Guide
- Press the ‘C’ button
- Enter a letter and continue typing until your title appears
- Press until title list is active
- Highlight a title and display the title option box
- View selected program

Helpful Hints
- You can search for shows and movies up to one week in advance
- If you highlight the show you are interested in, a description of that show will appear in the Guide
Control what your kids can watch

With so many choices, some parental control may be needed to block specific channels or programs by rating.

Access Parental Control
- Display ‘Quick Settings’
- Display more settings for all settings options

Establish a Parental Control PIN
- Highlight ‘Parental Control’
- Display initial PIN setup

Customize Parental Control Settings
- Highlight a category such as ‘Locked Channels’ or ‘Locked Ratings’
- Display category options
- Highlight an option
- Select the option to lock or unlock

Activate Parental Control Settings
- Display ‘Quick Settings’
- Highlight ‘Activate Parental Control’
- Press ‘Select’ and enter your PIN
- Accept a confirmation

Establish a Purchase PIN
- Display ‘Quick Settings’
- Display more settings for all settings options
- Highlight ‘Purchasing’
- Highlight ‘Enable’
- Select ‘Enable’ and enter your PIN
- Accept a confirmation

NOTE: Previously set up PINs will remain the same. If you have not previously set up a PIN, there may be a default PIN of 0000.

Helpful Hint
- Remember to set up a PIN so you can prevent your children from accessing programs that aren’t suitable. Make sure you’re the only one who knows your PIN and that it’s easy to remember.

Important Information
- Once you unlock a channel or program, all blocked channels and programs are unlocked until you:
  - Power receiver off, then on again
  - Manually turn Parental Control back on:
    - Select ‘Quick Settings’
    - Select ‘Turn on Parental Control’
    - Enter PIN. After you enter your PIN, all blocks will be restored

With so many choices, some parental control may be needed to block specific channels or programs by rating.
Watch, rewind and record with DVR

Never miss a show again. Follow these tips to record and manage your favorite shows.

**Record Live TV**
- Display recording settings
- Highlight a recording option

**Schedule a Recording**
- Display the Guide
- Highlight a channel
- Display recording options
- Highlight a future recording
- Select to schedule the recording

**Create Keyword Future Recordings**
- After typing in one or more keywords, press
- to record future shows that match your keyword(s).

**Play and Stop Recorded Shows**
- Display the saved shows list
- Highlight a show
- Play the show
- Pause playback and display options
- Highlight an option and

**To Resume Watching a Show**
- Display the saved shows list
- Highlight a show to resume
- Resume playback

**Keep a Recorded Show Longer**
- Display the saved shows list
- Highlight a show
- Display saved shows options
- Highlight an option
- Modify an option
- Accept the changes and continue

**Manage Scheduled Recording**
- Display saved shows
- Highlight a show
- Display scheduled recordings
- Display recorded show
- Modify an option
- Save the changes and continue

**Use Keyword or Title Search to Record**
- Display the Guide
- Display the ‘Search Menu’
- Highlight ‘Keyword’ or ‘Title Search’ option and select
- Highlight a letter
- Select to enter a letter (depending on letters and the number of letters in keyword)
- Press until keyword or title list is active
- Highlight a folder
- Expand a folder
- Highlight a title
- Display options
- Highlight an option
- Display recording options
- Accept the options

**EITHER**
1. //
2. OR
3. //
4. //
5. //

**Display a listing of programs that have been recorded**

**Display recorded show**
- Highlight an option
- Save the change and continue
- Modify an option
- Accept the changes and continue
Series Manager

Stay on top of all your favorite series with Series Manager.

Helpful Hints

Go too far when you’re trying to skip through commercials on a recorded program? Use the remote to automatically rewind exactly seven seconds.

You can only rewind live TV back to the time you started watching the channel.

Access Series Manager

Display saved shows
Display Series Manager
Highlight a series

.Priority Options
Select series to display options
Press to make more important
Press to make less important
Save changes and continue

Recording Options
Select series to display options
Select series recording options
Highlight an option
Modify an option
Accept the changes and continue

Repeat Options
Select series to display options
Select series recording options
Highlight an option
Select any combination of days
Accept the changes and continue

Cancel a Series Recording
Select series to display options
Select series recording options
Highlight ‘Cancel Series Recording’
Select ‘Cancel Series Confirmation’
Accept the changes and continue

Then or OR
Watch TV on your Schedule with On DEMAND℠ from Cox®

Helpful Hint

Get a wide variety of FREE On DEMAND shows and movies you can access any time.

Watch your favorite shows the day after they air with My Primetime.

Access more than 10,000 movies, shows, music, and more each month.

Watch movies instantly in crystal-clear HD.

FreeZone
Access thousands of hours of free shows from your favorite networks like Disney Channel, Nickелodeon, Comedy Central and ABC Family, available when it’s convenient for you.

My Primetime
Watch popular shows from networks like FOX, ABC, CBS and NBC for FREE starting the day after they air.

If you subscribe to HBO, SHOWTIME, STARZ®, or Cinemax®, you can access the movies, series or documentaries on those channels at any time.

Premiums
Get exclusive programming On DEMAND® with monthly subscription services like Disney Family Movies, WWE Classics, Anime and Faith and Family Movies, plus many more!

Subscriptions
Enjoy tons of movies starting as low as $1.00. Many new releases also available weeks before Netflix or Redbox.

3D Movies
Watch select releases and movie favorites in 3D. If you have a 3D TV, just tune to On DEMAND channel 1, select Movies, then 3D Movies.

My Primetime
Access your favorite shows the day after they air.

Access more than 10,000 movies, shows, music, and more each month.

Watch movies instantly in crystal-clear HD.

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Watch popular shows from networks like FOX, ABC, CBS and NBC for FREE starting the day after they air.

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3D Movies
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Accessing On DEMAND™ is easy

1 // Go to Channel 1 or press your On DEMAND button

2 // Choose a category and press "Select"

3 // Select a program type

4 // Pick a network or category

5 // Select a movie or show and watch instantly
Q: Why do I have the message ‘No Signal’ (Source Not Found, Weak Signal)?
A: This message may indicate that the TV is not tuned to the proper input or source. Press the ‘TV’ device button on the remote and then press the ‘INPUT’ button to change the input selection.

Q: Why do I get the message ‘Temporarily Off Air’ on my TV?
A: This may be a signal issue. Check connections from the wall to the receiver to make sure they are secure. The cable wire should be secured in the ‘Cable In’ or ‘RF In’ on the back of the receiver. If they are secure and the trouble persists, please visit us at www.cox.com/support for additional assistance.

Q: Why isn’t my remote working on my digital receiver?
A: Try pressing the ‘CABLE’ button and then ‘POWER’. If your receiver powers on or off, then try the same key pressing the ‘TV’ button and then ‘POWER’.

Q: The Interactive Program Guide (IPG) has no data or descriptions. How can I restore the data?
A: First, make sure the cable wire is secured tightly to the back of the receiver. Then unplug the power from the receiver. Wait approximately 15—30 seconds before plugging the power back into the receiver to begin the IPG downloading process. This will take about five minutes to complete. When the clock on your digital receiver activates, the reset is complete.

Checking for Loose Connections
- Finger-tighten all cables coming from the wall, receiver, splitter, TV and other devices.
- Verify the cable is not damaged. If the cable is damaged, contact support to schedule a service visit.

Resetting Your Digital Receiver
- Disconnect the power to the digital receiver by either unplugging the power cord from the outlet or from the back of the cable box. Then wait 15—30 seconds.
- Reconnect the power to the digital receiver by either plugging the power cord back into the wall outlet or into the back of the digital receiver. Wait about five minutes for the digital receiver to reset.

Checking Your TV Settings For Correct Input
- Press the ‘INPUT’ button (may be labeled TV/MAC, SOURCES or Antenna) on the TV to the correct input that cars with the TV.
- Select the option on the TV menu displayed on the screen. It may be labeled Cable TV, CATV, CAB, INPUT 1, Video 1, Antenna 1, HDMI, DVD or another name (check your TV user manual).
- If the clock on your digital receiver activates, the reset is complete.

If you need more help, contact us at www.cox.com/support.