With Cox Advanced TV, you’ll experience 100% digital picture and sound, hundreds of channels and the ability to watch shows On DEMAND™ and on the go.
Turn on the entertainment

Your Cox Advanced TV subscription comes with these great FREE features:

TV Online
Enjoy shows from a growing list of over 20 programming channels that are just a click away, online or on your mobile device. Go to www.cox.com and sign in with your Cox User ID and Password. Select a network and pick your show, then click "Play" to watch instantly.

Mobile Video Apps
Get access to mobile video apps including STARZ® Play, WatchESPN, Watch Disney, HBO® GO®, TBS, CNN and many more so you can watch shows on your schedule. Download the FREE Cox TV Connect App and FREE Cox Mobile Connect App from the Apple App Store™ or with the Android App on Google Play.

Cox TV Connect®
Watch TV anytime on your iPad®, iPhone® or iPod touch® in any room of your house. Once you download the Cox TV Connect® app, you can view your Cox TV guide, watch live TV and record content using the DVR function, and access your Cox TV On DEMAND collection. Available to residential customers in Cox service areas. Cox TV Connect requires TV Essential or above and Cox Preferred, Premier or Ultimate internet service; DOCSIS 3.0 modem recommended for best viewing experience. Not all channels in TV service subscription may be available.

Cox Mobile Connect
Cox Mobile Connect lets you control and manage your home phone calls, view TV listings, view and pay your bill, locate a Cox Solution Store® and more. You can also visit www.cox.com/mydvr to schedule recordings online.

HD
Get the most out of your HDTV with HD service from Cox. With 100% digital video and sound, you’ll get a vivid picture and better HD experience. And with Cox, most HD programming is no extra charge. In most areas, HD channels are in the 1000s*— see your included lineup for channel locations in your area.

On DEMAND
Watch a wide array of shows and movies any time you like, most of them at no additional charge. See primetime shows starting the day after they air with My Primetime. Plus watch hit movies, with many available the same day as the DVD release and weeks before Netflix or Redbox.

And when you’re ready for more...

Cox Advanced TV Plus
Add the Plus Package to your Cox Advanced TV subscription to get access to Whole Home DVR service. Family members can watch recorded shows on any TV in the house, all from a single DVR. Plus, get up to 6x the storage capacity of our standard DVR.

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Master your remote control

1. Press Cable, DVD or AUX to select which device you want to control
2. Return to viewing live TV
3. Access your cable receiver options
4. Display the last seven seconds of a recorded program
5. Instantly start recording live TV
6. Cursor navigate the program guide and menu screens
7. Page up or down while in the Guide
8. Access additional options while using the Guide or menu
9. Display all the programs available to view
10. Raise or lower the volume
11. Mute the volume completely
12. Control the Picture in Picture functionality of the digital receiver or TV (not available on all TVs or digital receivers)
13. Turn the selected device on or off (from #1).
14. One-click access to On DEMAND programming
15. Change the aspect ratio if the digital receiver supports HDTV
16. Tune to the last channel
17. Control the DVR (these keys are also used to control a DVD or VCR)
18. Display additional information about the program you selected
19. Choose a highlighted program or menu option
20. Return to watching a program when using the Guide or menu
21. Display a listing of programs that have been recorded
22. Access various program and interactive options
23. Turn the back lighting
24. Cycle through the favorite channels you stored in the receiver
25. Manually select a channel to be watched
26. Turn on the back lighting

Remote Support: www.remotes.cox.com

Quick-Start Remote Set-Up
1. Turn on the device you want to program
2. Press and hold together until one of the device buttons blinks twice, then release
3. Press and release the desired device button (e.g. TV, DVD or AUX)
4. Press and hold the button until the device turns off, then release

Say goodbye to remote control clutter: Your Cox remote not only controls your receiver, it can also be programmed to control your TV, DVD player, VCR or Audio receiver.
Turn on your TV and digital receiver

Follow these simple steps to turn on your entertainment.

To turn on the TV

Press

To turn on the digital receiver

Press

Changing the Channels

- If you know the channel number, enter it using the numbered buttons. Press for immediate tuning.
- Use the buttons to go one channel up or down.
- To see the previously tuned channel, press

Adjusting the Volume Level

- Use the buttons to increase or decrease the volume.
- To turn the volume off completely, press.
- To restore the volume and continue listening, press again.

To activate your receiver, go to www.cox.com/activate or call 1-888-556-1193.

NOTE: If a Cox Installation Rep has set up service for you, your receiver is already activated. There is no need to activate your receiver again.

Get the most out of your HDTV

If you have a High Definition Television (HDTV) in your home but do not have HDTV service, you are not receiving true High Definition (HD) on your TV.*

The shows and movies on an HDTV are not true HD unless you have HD service. With HD service you get a picture that is twice as clear as standard TV.

If you have an HDTV, you can switch out your current digital receiver for an HD receiver for no additional monthly fee.

* In order to access most HD programming, you will need a Cox HD receiver or CableCARD™ and an HDTV. Local HD channels may be accessed with clear QAM HDTV sets and Cox TV Starter without an HD receiver or CableCARD.

To activate your receiver, go to www.cox.com/activate or call 1-888-556-1193.

NOTE: If a Cox Installation Rep has set up service for you, your receiver is already activated. There is no need to activate your receiver again.
Using the Guide

The Interactive Programming Guide allows you to find the shows you want to watch, record or block.

Information About Shows
- Display the Channel Banner
- Press to display Quickinfo™ for extended program information
- Display more pages of information
- Press again to hide the Channel Banner

Find Shows by Channel
- Push to display the Guide
- Browse by channel
- or
- Enter a channel number to jump directly to that channel number in the Guide
- or
- Switch channels one page at a time

Find Shows by Time/Date
- Push to display the Guide
- Browse by times (within two seconds)
- or
- Enter the number of days to jump ahead and then press

Find Shows by Theme
- Push to display the Guide
- Highlight themes
- or
- Display themes
- Highlight a desired theme
- View selected program

Find Shows by Title
- Push to display the Guide
- Highlight ‘Title Search’
- Enter a letter and continue typing until your title appears
- Press until title list is active
- Highlight a title and display the title option box
- View selected program

Using the Guide
Control what your kids can watch

With so many choices, some parental control may be needed to block the viewing or purchase of specific channels or programs by rating.

NOTE:

Previously set up PINs will remain the same. If you have not previously set up a PIN, there may be a default PIN of 0000.

Access Parental Control

- Display Quick Settings
- Display more settings for all settings options

Establish a Parental Control PIN

- Highlight ‘Parental Control’
- Display status list
- Display ‘Locking Status Options’
- Highlight ‘On’
- Press ‘Select’
- Highlight ‘Locked Channels’
- Enter PIN
- Accept a confirmation
- Select ‘Quick Settings’
- Display more settings for all settings options
- Highlight ‘Parental Control’
- Display status list
- Highlight a category such as ‘Locked Channels’ or ‘Locked Ratings’
- Enter PIN
- Accept a confirmation

Customize Parental Control Settings

- Highlight ‘Quick Settings’
- Display status list
- Display ‘Locking Status Options’
- Highlight an option
- Select the option to lock or unlock
- Accept a confirmation

Activate Parental Control Settings

- Highlight ‘Quick Settings’
- Display status list
- Highlight an option
- Select and enter your PIN
- Accept a confirmation

Create a Purchase PIN

- Display ‘Quick Settings’
- Display status list
- Display ‘Locking Status Options’
- Set up a PIN
- Enter 4-digit PIN number twice

Helpful Hint

Remember to set up a PIN so you can prevent your children from accessing programs that aren’t suitable. Make sure you’re the only one who knows your PIN and that it’s easy to remember.

Important Information

Once you unlock a channel or program, all blocked channels and programs are unlocked until you:

1. Power receiver off, then on again
2. Manually turn Parental Control back on:
   - Select ‘Quick Settings’
   - Highlight ‘Locked Channels’
   - Enter PIN

If you forget your PIN, you can reset it to 0000.

Create a Purchase PIN

- Display Quick Settings
- Display more settings for all settings options
- Highlight ‘Purchasing’
- Enter status list
- Display ‘Locking Status Options’
- Highlight ‘On’
- Enter 4-digit PIN number twice
- Accept a confirmation

NOTE:

Blank fields are the same. If you haven’t previously set up a PIN, there may be a default PIN of 0000.

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Watch, rewind and record with DVR

Never miss a show again. Follow these tips to record and manage your favorite shows.

**Record Live TV**
- Display recording settings
- Highlight a channel
- Highlight a recording option
- Accept the options

**Display the Guide**
- Highlight a channel
- Highlight a recording option
- Accept the options

**Schedule a Recording**
- Display the guide
- Highlight a channel
- Highlight a future time
- Highlight a recording option
- Select to schedule the recording
- Accept the options

**Use Keyword or Title Search to Record**
- Display the guide
- Display the 'Search Menu'
- Highlight 'Keyword' or 'Title Search' option and select
- Highlight a letter
- Select to enter a letter
- Press until Keyword or Title Search is active
- Highlight a folder
- Expand a folder
- Highlight a title
- Display options
- Highlight an option
- Schedule the recording

**Create Keyword Future Recordings**
After typing in one or more keywords, press to record future shows that match your keyword(s).
**NOTE:** This feature only works if Keyword Search is selected from the Search Menu.

**Play and Stop Recorded Shows**
- Display the saved shows list
- Highlight a show
- Display saved shows options
- Play the show
- Stop playback and display options
- Highlight and select an option

**To Resume Watching a Show**
1. Return to viewing live TV
2. Control the DVR or selected VOD event
3. Replay the last 7 seconds of a recorded program
4. Instantly start recording live TV
5. Display a listing of programs that have been recorded

**DVR Recording List Options**
- Display saved shows
- Display recording list options
- Keep a Recorded Show Longer
- Display saved shows list
- Highlight a show
- Display saved shows options
- Highlight 'Save Until Manually Erased'
- Save change and continue
- Highlight 'Keep Longer'
- Display list
- Highlight 'Erase Later' or 'Erase Sooner'
- Save changes and continue

**Manage Scheduled Recordings**
- Display saved shows
- Display recording list options
- Highlight a show
- Display recording options
- Accept the changes and continue

**Recover Missing Recordings**
- Display saved shows
- Display recording list options
- Highlight 'Lost & Found'
- Display recordings
- Highlight a missing recording
- Select program to recover

**Watch, rewind and record with DVR**

Never miss a show again. Follow these tips to record and manage your favorite shows.

**Record Live TV**
- Display recording settings
- Highlight a recording option
- Select Option
- Accept the options

**Display the Guide**
- Highlight a channel
- Highlight a future time

**Schedule a Recording**
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- Highlight a future time
- Highlight a recording option
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- Display recordings
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Series Manager

Stay on top of all your favorite series with Series Manager.

Access Series Manager
- Display saved shows
- Display recording list options
- Highlight Series Manager
- Display series recordings
- Highlight a series
- Display series options
- Highlight an option
- Select option to modify recording

Priority Options
- Select display series recording priority
- Press to make ‘more important’
- Press to make ‘less important’
- Save changes and continue

Recording Options
- Select display series recording options
- Select series recording options
- Highlight an option
- Modify an option
- Accept the changes and continue

Repeat Options
- Select display series repeat options
- Select series recording options
- Highlight an option
- Select any combination of days
- Accept the changes and continue

Cancel a Series Recording
- Select display cancel series recording
- Cancel

Helpful Hints
- Go too far when you’re trying to skip through commercials on a recorded program? Use the button on your remote to automatically rewind exactly seven seconds.
- You can only rewind live TV back to the time you started watching the channel.

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Helpful Hint

Most movies you order On DEMAND are active for 48 hours so you can finish it later or watch it again.

Get a wide variety of FREE On DEMAND shows and movies you can access any time.

Watch primetime shows the day after they air with My Primetime.

Access more than 15,000 movies, shows, music, and more each month.

Watch movies instantly in crystal-clear HD.

Watch TV on your Schedule with On DEMAND from Cox.*

FreeZone

Access thousands of hours of free shows from your favorite networks like Disney Channel, Nickelodeon, Comedy Central and ABC Family, available when it’s convenient for you.

My Primetime

Watch popular shows from networks like FOX, ABC, CBS and NBC for FREE starting the day after they air.

If you subscribe to HBO, SHOWTIME, STARZ or Cinemax you can access the movies, series or documentaries on those channels at any time.

Premiums

Get exclusive programming On DEMAND with monthly subscription services like Disney Family Movies, WWE Classics, Anime and Faith and Family Movies, plus many more!

Subscriptions

Enjoy tons of movies starting as low as $1.00. Many new releases also available weeks before Netflix or Redbox.

Movies

Watch select releases and movie favorites in 3D. If you have a 3D TV just tune to on DEMAND Channel 1, select Movies, then 3D Movies.

3D Movies

* Cox Advanced TV and digital receiver required. Digital-ready TVs and other devices equipped with a CableCARD™ require a Cox Digital receiver in order to receive On DEMAND programming. Some On DEMAND programming is extra. Availability of programming is based on the channels included in Cox Advanced TV subscription package. On DEMAND not available in all areas. On DEMAND channels cannot be recorded. Other restrictions apply.
Accessing On DEMAND™ is easy

1 // Go to Channel 1 or press your On DEMAND button

2 // Choose a category and press ‘Select’

3 // Select a program type

4 // Pick a network or category

5 // Select a movie or show and watch instantly
### Troubleshooting

Q  //  Why do I have the message 'No Signal' (Source Not Found, Weak Signal)?
A  //  This message may indicate that the TV is not tuned to the proper input or source. Press the 'TV' device button on the remote and then press the 'INPUT' button to change the input selection.

Q  //  Why do I get the message 'Temporarily Off Air' on my TV?
A  //  This may be a signal issue. Check connections from the wall to the receiver to make sure they are secure. The cable wire should be secured in the 'Cable In' or 'RF In' on the back of the receiver. If they are secure and the problem persists, please visit us at www.cox.com/support for additional assistance.

Q  //  Why isn’t my remote working on my digital receiver?
A  //  Try pressing the 'CABLE' button and then 'POWER'. If your receiver powers on or off, then try the same thing by pressing the 'TV' button and then 'POWER'.

Q  //  The Interactive Program Guide (IPG) has no data or descriptions. How can I restore the data?
A  //  First, make sure the cable wire is secured tightly to the back of the receiver. Then unplug the power from the receiver. Wait approximately 15—30 seconds before plugging the power back into the receiver to begin the IPG downloading process. This will take about five minutes to complete. **NOTE:** While the Guide is downloading information, you can operate the remote control, but IPG information may be unavailable for those five minutes.

### What’s the problem?

If you need more help, contact us at www.cox.com/support.

### Checking for Loose Connections
- Finger-tighten all cables coming from the wall, receiver, splitter, TV, and other devices when you notice a problem.
- Verify the cable is not damaged. If the cable is damaged, contact support to schedule a service visit.

### Resetting Your Digital Receiver
- Disconnect the power to the digital receiver by either unplugging the power cord from the outlet or from the back of the cable box. Then wait 15—30 seconds.
- Reconnect the power to the digital receiver by either plugging the power cord back into the wall outlet or into the back of the digital receiver.
- When the receiver resets, wait for five minutes before selecting the TV to re-tune. When the clock on your digital receiver activates, the reset is complete.

### Checking Your TV Settings For Correct Input
- Press the INPUT button (may be labeled TV/HOME, SOURCE, or Antenna) on the TV or the remote control that came with the TV.
- Select the option for TV (or the correct input) on your menu displayed on the screen. It may be labeled Cable TV, CATV, CAB, input 1, Input 2, Antenna, A/V, HDMI, or another name (check your TV user manual).
- Usually, the label describes the type of connection from the digital receiver to the TV (such as cable, AV, HDMI, or component).
- Or select each option at turn-on to ensure you’re using the correct input if the option restarted the picture.