Monitoring your Cox Home Security System with your iPhone/iPad

Viewing video and images from security cameras, handling alerts, and checking your security system history is easy with the free iPhone/iPad application for Cox Home Security. Best of all, you can always feel safe knowing what happens in your home right from your mobile phone.

Viewing Video and Images from Security Cameras

**Note:** If you have video cameras, you can view either video or images when accessing your security system on your mobile phone. Viewing videos can consume large amounts of 3G bandwidth. To conserve bandwidth, we recommend that you choose to view images rather than video when using 3G.

To view video or images from your security cameras, use the steps below:

1. Open and log in to the Cox Home Security application.

2. Press the blue “Cameras” bar (Figure 1).

![Figure 1](image)
3. The “Cameras” screen will display, and you will see the most recently captured images from each installed camera (Figure 2).

4. Press on a camera to view images captured by that camera.

You can view the following images and video in the security system history:

- Images or video captured manually
- Images or video captured because of a zone fault
- Images or video captured because of a rule

**Viewing your Security System History**

From the “History” screen, you can view a log of events that occurred in your security system. You will also be able to filter this log to see specific information. Use the steps below to access your system history on your mobile phone.

1. Open and log in to the Cox Home Security mobile application.

2. Press on the black “History” bar (Figure 3).

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3. The “History” screen will display (Figure 4). From this screen, you can choose how you would like to view the list. There are four options for filtering the history list:

Press on an option to make your selection.

**All**: This filter shows all events in the order they occurred, starting with the most recent. This filter does not list Zone events that trigger alarms.

**Alarm**: This filter shows only the zone events that trigger an alarm.

**Arm**: This filter shows events related to arming and disarming your Cox Home Security system.

**Zone**: This filter displays events that relate to security zones.

You may press on any item in the list to see details about the sensor at the time of the event. If pictures are available from a camera associated with the sensor, pressing on the event will display the captured images.
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The ![icon] icon will display if the system is reporting trouble with a sensor.

For technical support, billing inquiries, or general information on your Cox Home Security system, please call us at the following telephone number: (877) 404-2568.