

For installation help and more information, please visit your device manufacturer's website.

1

Set up your retail device by following the manufacturer's instructions.

2

Once the Manufacturer's Instructions Direct You to Install the CableCARD

Write down the serial number from the back of the CableCARD you received.

Scientific Atlanta

9 Letters - _ _ _ _ _



3

Insert the CableCARD

Turn off your Digital Cable Ready (DCR) device and insert the CableCARD from Cox into the CableCARD slot on your DCR retail device.



TiVo Series 3 Owners – If you have 2 CableCARDS to install, please fully complete the installation of Card 1 before installing Card 2. This includes calling Cox to complete the install of Card 1 before beginning the install of Card 2.

The first CableCARD installed MUST be installed in the Slot marked #1.

4

Turn On the Device

After the CableCARD is inserted into the DCR device, turn on the device.

5

Wait For the Activation Window

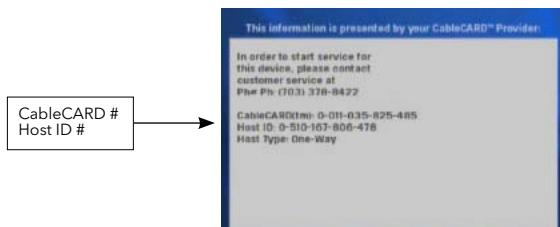
Wait for the Activation Window to appear. The activation window will include several series of numbers. Please write the numbers below.

If the activation window does not display, please refer to your manufacturer's instructions.

Cisco

CableCARD _ _ _ _ _

Host ID _ _ _ _ _



6

Complete Your CableCARD Activation

Once all steps have been completed, please call Cox at 1-888-556-1193. A representative will help complete your CableCARD activation.

The representative will need the Serial Number from the back of the CableCARD, the ID numbers that appeared on the Activation Window on your DCR device, along with the Make and Model # of your DCR device.

7

Second CableCARD Option

If your DCR device requires a second CableCARD, please complete Steps 2-6 with the second CableCARD at this time.

If you are unable to connect your CableCARD following these instructions, call us at 888-556-1193 and select technical support. Be advised additional charges may apply if a Cox technician completes your installation in your home.

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