Pause Live TV - 3 Options in a WH DVR Network
With a Cox Whole Home DVR (WH DVR) network, you have three options for pausing a TV show from the HD receiver.

The DVR in a Whole Home DVR (WH DVR) network can always pause a live TV show in real time.

The HD receiver, which is the non-DVR in the network gives you three options for pausing live TV in real time:

- Turn ON or OFF the Pause Live TV setting.
- Press the pause button on the remote to pause the live show.
- Stop a DVR recording that's in process, then press the pause button to pause the show. Sounds strange, right? But see the section titled, To Stop a Recording in Process from the DVR, located below.

To Turn ON and OFF the Pause Live TV Feature
Before you can pause TV from the HD receiver, the feature must be turned ON.

a. Go to the HD receiver (not the DVR).
b. Press the SETTINGS button on the remote.
c. Highlight the Receivers option and press SELECT.
d. Highlight the DVR Network option and press SELECT.
e. Highlight the Pause Live TV option and press SELECT.

Result: The On and Off options display.

Note: This setting is not available on the DVR because the DVR can always pause live TV. It's only an option for the HD receiver in a WH DVR network.
Either:

- Highlight the **On** option and then press SELECT on the remote. You can now pause live TV.
- Highlight the **Off** option and then press SELECT on the remote. The pause function is now disabled.

**Note:** Repeat these steps for each HD receiver in the home network, if needed.

To Pause Live TV

Press the **pause** button on the remote for the HD receiver.

If the pause did not occur, either:

- The **Pause Live TV** setting is turned OFF. Turn it back **ON**. (See steps above.)
- The DVR is unable to relinquish a tuner for capturing the paused program from the HD receiver. The DVR is either busy making simultaneous recordings or it's streaming live TV and recording at the same time. From the DVR, you can respond **Yes** to a prompt to release a tuner to the HD receiver, or you can stop a recording that's in process. (See the section, **To Stop a Recording in Process From the DVR**, located below.) Both actions allow the HD receiver to pause live TV.

To resume viewing the paused program, press the **play** button.

**Note:** For the remainder of the program, you can rewind to the point when you paused it. You can fast forward and instant replay throughout the remainder of the program.

To Stop a Recording in Process from the DVR

**Why stop a recording in process?**

When you pause from the HD receiver, it stops showing you the live program but keeps streaming it -- this time to the DVR as a temporary recording in the buffer. This temporary and uninterrupted recording is what you watch when you un-pause and resume viewing where you left off.

If the DVR is already recording on all of its tuners, there's no room for the live program. You can wait and pause later from the HD receiver. Or go to the DVR and stop one of the recordings in process, which frees up DVR to accept the pause from the HD receiver.
To stop a recording in process, go to the DVR, tune to a recording in process, and then press the SELECT button on the remote. Highlight the option Cancel This Recording. Then press SELECT again.

To prevent pause requests from reaching the DVR, either:

- Press any of the pause, rewind, or fast forward buttons on the DVR remote. This temporarily locks out the pause from all HD receivers for 3 hours. You can press any of those buttons again to restart the 3-hour lockout. At the end of the 3 hours, the ability of the HD receivers to pause is restored.
- Turn OFF the Pause Live TV setting at each of the HD receivers in the Whole Home DVR network. (See the section, To Turn ON and OFF the Pause Live TV Feature, located above.)